**SERVICE CHARGE ACCOUNTS** 

YEAR ENDED 31 DECEMBER 2023

### REPORT OF THE ACCOUNTANTS

We have prepared the attached service charge accounts for the year ended 31st December 2023, from the relevant books and records maintained by the managing agent, under the requirements of the Landlord and Tenant Act 1985. The reporting provisions of the Act do not require any opinion as to either the reasonableness of the costs included within the service charge accounts or the standard of the services or works provided.

We hereby certify that in our opinion the attached service charge accounts are a fair summary of the expenditure incurred for the year ended 31st December 2023 and comply with Section 21(5) of the Landlord and Tenant Act 1985 as amended and have been properly supported by accounts, receipts and other documents which have been produced to us.

LBCo Ltd

Chartered Accountants &

Registered Auditors

16 Northfields Prospect Putney Bridge Road London SW18 1PE

L G Lees-Buckley F.C

Dated: 16th December 2024

# FLATS SERVICE CHARGE ACCOUNT - EXCLUDING GARAGES

YEAR ENDED 31 DECEMBER 2023				
	2023		2023	2022
	Actual	Actual	Budget	Actual
BOUTING EVENING INC	£	£	£	£
ROUTINE EXPENDITURE				
Staff costs: Wages, pension, healthcare and life assurance		203,242	220,000	206,064
Council Tax and service charges - Porters' Flats		16,833	15,000	14,435
Contract staff		85,745	70,000	75,379
Utilities and maintenance		14,703	10,000	8,997
Uniforms and training		1,410	3,000	843
Officialis and training	-	321,933	318,000	305,718
Estate office and stores:				
Rent, Rates and service charges	9,984		11,000	7,173
Utilities, Maintenance & Cleaning	1,388		1,000	951
Telephone, Printing, stationery and sundry	16,937		17,000	14,519
		28,309	29,000	22,643
Contracts, maintenance and services:				
General repairs and sundry property maintenance expenses	64,220		50,000	45,306
Sundry	60		0	3,205
Electricity - common parts	69,957		149,000	61,488
Door answerphone system maintenance	24,864		20,000	13,133
Communal TV System	10,444		10,000	8,073
Fire safety	2,758		7,000	0
Insurance	303,022		375,000	299,541
Managing agent's Insurance Arrangement fee	(11,697)		0	23,394
Refuse removal	6,207		6,000	5,544
Window, carpet cleaning, cleaning materials	5,750		6,000	2,411
Pest control	19,576		22,000	18,705
Gardening, repairs, tree pruning and tennis courts	86,897	E00.0E0 =	80,000 725,000	67,965
		582,058	725,000	548,765
Fees:	10,740		11,000	9,960
Audit fee	1,837		5,000	1,494
Health and safety inspections Legal and professional fees	17,074		8,000	7,468
Managing agent's fee	193,000		193,000	178,000
Managing agent's ree		222,651	217,000	196,922
		222,001	211,1000	
Bank interest received less taxation		(7,911)	0	(1,143)
	-	1,147,040	1,289,000	1,072,905
Non-annual expenditure				
Resurface tennis courts	57,012			
External Repairs & Redecoration Phase 6 - Contractor	93,453			
External Repairs & Redecoration Phase 6 - Surveyor's Fees	5,832			
Internal Redecoration Final Settlement	25,000			
Internal Redecoration 2016 - 2022 - Surveyor's Final Fees	991			
Damp Investigation/Damp Proofing Works & Fees	41,124			
	-	223,412	615,000	1,469,158
TOTAL EXPENDITURE		1,370,452	1,904,000	2,542,063
Advance Demands	_	(2,183,000)		(1,954,897)
(Surplus)/Deficit For The Year	_	(812,548)		587,166
Deficit Brought Forward	_	1,297,103	ä	709,937
Deficit Carried Forward	=	484,555	:	1,297,103

### QUEEN'S CLUB GARDENS, LONDON W14 FLATS SERVICE CHARGE ACCOUNT - EXCLUDING GARAGES ADDITIONAL NOTES UNDER THE LANDLORD AND TENANT ACT 1985 AS AMENDED BY THE LANDLORD AND TENANT ACT 1987 FOR THE YEAR ENDED 31ST DECEMBER 2023

TOR THE TEAK ENDED STOT DESCRIBER 2020	(a)	(b)	Sub Total (c)	(d)	(e)	(f)	(g)	Total For Year Ended 31.12.23
	_	_	(Column a + b)			ā		(Column c to g)
Otal Constant	£	£	£	£	£	£	£	£
Staff costs;		202.340	202.340	1,861	(1,684)	725		203,242
Wages, pension, healthcare and life assurance		15,526	15,526	1,202	(938)	1,043		16,833
Council Tax, Rates and service charges - Porters' Flats Contract staff	(8,994)	86,856	77,862	1,202	(555)	7,883		85.745
Utilities and maintenance	(4,845)	19,217	14,372		(399)	7,000	730	14,703
Uniforms and training	(84)	1,395	1,311		(000)	99	,,,,	1,410
Estate office and stores:								
Rent. Rates and service charges	(15,893)	20,078	4,185				5,799	9,984
Utilities, Maintenance & Cleaning	(373)	1,744	1,371				17	1,388
Telephone, Printing, stationery and sundry	(1,814)	17,809	15,995	344	(399)	553	444	16,937
Contracts, maintenance and services:								
General repairs and sundry property maintenance expenses	(7,103)	63,001	55,898			8,067	255	64,220
Sundry	(1,629)	1,617	(12)			36	36	60
Electricity - common parts	(7,313)	77,270	69,957					69,957
Door answerphone system maintenance	(606)	24,938	24,332	226		306		24,864
Communal TV System		10,713	10,713	2,009	(2,278)			10,444
Fire safety		2,758	2,758					2,758
Insurance		292,817	292,817	155,812	(145,607)			303,022
Managing agent's Insurance Arrangement fee	(11,697)		(11,697)					(11,697)
Refuse removal	(1,385)	7,616	6,231	162	(186)			6,207
Window, carpet cleaning, cleaning materials		5,750	5,750					5,750
Pest control	(2,792)	19,511	16,719			2,857		19,576
Gardening, repairs, tree pruning and termis courts	(10,752)	90,616	79,864	76	(97)	7,054		86,897
Fees:								
Audit fee	(9,960)	9,960	0				10,740	10,740
Health and safety inspections		1,837	1,837					1,837
Legal and professional fees	(4,290)	12,810	8,520			7,650	904	17,074
Managing agent's fee		193,000	193,000					193,000
Bank interest received less taxation		(7,911)	(7,911)					(7,911)
Non-annual expenditure								
Resurface tennis courts		57,012	57,012					57,012
External Repairs & Redecoration Phase 6 - Contractor	(86,503)	179,956	93,453					93,453
External Repairs & Redecoration Phase 6 - Surveyor's Fees	(535)	5,615	5,080			752		5,832
Internal Redecoration Final Payment		25,000	25,000					25,000
Internal Redecoration 2016 - 2022 - Surveyors Fees Final			0			991		991
Damp Investigation/Damp Proofing Works & Fees	(6,303)	43,371	37,068	404.000	WAEA COCS	4,056	40.005	41,124
	(182,871)	1,482,222	1,299,351	161,692	(151,588)	42,072	18,925	1,370,452

Column (a) are those costs paid in this year but relating to the previous year. (Creditors, Accruals and provisions b/fwd)

Column (b) are those costs paid in the year.

Column (c) are those costs incurred which have been demanded and paid in the year.

Column (d) are those costs paid in the previous year but relating to this year. (Prepayments b/fwd)

Column (e) are those costs paid in the year, but relating to the next period. (Prepayments c/fwd)

Column (f) are those costs incurred where a demand for payment from the suppliers of services etc. had been received by

the landlord within the year, but remained unpaid at the year end. (Creditors c/fwd)

Column (g) are those costs incurred where no demand for payment from the suppliers of services etc. has been received by the landlord within the year. (Accruals and Provisions c/fwd)

# GARAGES SERVICE CHARGE ACCOUNT

# YEAR ENDED 31 DECEMBER 2023

	2023 Actual £	2023 Budget £	2022 Actual £
Insurance	1,205	2,000	2,091
General Repairs	0	2,279	816
Audit fee	180	200	200
Managing agent's fee	1,521	1,521	1,415
TOTAL EXPENDITURE	2,906	6,000	4,522
Bank interest received less taxation	(140)		(24)
Transfer To Reserves	3,234 6,000		1,502 6,000
Advance Demands	(6,000)		(6,000)

### QUEEN'S CLUB GARDENS, LONDON W14 GARAGES SERVICE CHARGE

# ADDITIONAL NOTES UNDER THE LANDLORD AND TENANT ACT 1985 AS AMENDED BY THE LANDLORD AND TENANT ACT 1987

### FOR THE YEAR ENDED 31ST DECEMBER 2023

			Sub					Total For Year Ended
	(a)	(b)	Total (c) Column a + b)	(d)	(e)	<b>(f)</b>	(g)	31.12.23 (Column c to g)
	£	£	£	£	£	£	£	£
Insurance		592	592	909	(296)			1,205
General Repairs			0					0
Audit fee	(200)	180	(20)				200	180
Managing agent's fee		1,521	1,521					1,521
	(200)	2,293	2,093	909	(296)	0	200	2,906

### Note

Column (a) are those costs paid in this year but relating to the previous year. (Creditors, Accruals and provisions b/fwd)

Column (b) are those costs paid in the year.

Column (c) are those costs incurred which have been demanded and paid in the year.

Column (d) are those costs paid in the previous year but relating to this year. (Prepayments b/fwd)

Column (e) are those costs paid in the year, but relating to the next period. (Prepayments c/fwd)

Column (f) are those costs incurred where a demand for payment from the suppliers of services etc. had been received by the landlord within the year, but remained unpaid at the year end. (Creditors c/fwd)

Column (g) are those costs incurred where no demand for payment from the suppliers of services etc. has been received by the landlord within the year. (Accruals and Provisions c/fwd)

### SERVICE CHARGE BALANCE SHEET

# AS AT 31 DECEMBER 2023

	20	23	2022
CURRENT ASSETS	£	£	£
CORRENT ASSETS			
Lessee Arrears		24,525	26,653
Excess Service Charge Due - Flats		484,555	1,297,103
Prepayments		153,545	162,957
Sundry Debtors		94,410	39,158
Management Company		403	0
Funds Held By Managing Agents		1,049,539	341,730
		1,806,977	1,867,601
CURRENT LIABILITIES			
Advance Service Charge Receipts	464,402		404,890
Creditors and Accruals	63,760		184,932
income Tax	2,304		292
Management Company Loan	1,255,000		1,255,000
Sundry Creditors	10,269		14,479
		1,795,735	1,859,593
NET ASSETS	-	11,242	8,008

### REPRESENTED BY:

	Service Charge Reserve Funds					
		2022 Total				
	Garages General Total					
	£	£	£	£		
At 1st January	8,008	0	8,008	6,506		
Transfer To Reserve In Year	3,234	0	3,234	1,502		
At 31st December	11,242	0	11,242	8,008		

### MANAGING AGENT'S STATEMENT OF INCOME

### FOR THE YEAR ENDED 31ST DECEMBER 2023

Rendall and Rittner Limited have earned the following income (incl. VAT) relating to the service charge as a result of our management of Queen's Club Gardens in the year;

	2023	2022
	£	£
Management & Staff Management Fees	194,521	179,415
DBS Checks	0	150
Insurance Arrangement Fee	(11,697)	23,394
Insurance Revaluation Fee (R&R Group Company)	5,580	0
	188,404	202,959
	•	

From 1st July 2022, Rendall and Rittner received a commission amount of 10% of the annual Buildings Insurance premium, excluding insurance premium tax. Additionally, Rendall and Rittner Ltd receive a commission for arranging utility procurement and a fee for placing temporary staff cover. The utility commission is based on consumption and not cost."